



NEW TRASH & RECYCLING COLLECTION COMING SOON WHAT YOU NEED TO KNOW



FCC will replace Waste Pro as the solid waste provider in unincorporated areas of Buncombe County. Essentially, if your current trash can says Waste Pro, you will need to call or visit the FCC website to subscribe for service in order to avoid disruption of trash and recycling pickup. Basic service includes weekly trash pickup and bi-weekly recycling pickup.

Cost Breakdown (2025-26) Per Month:

- Basic Service: \$28.65
- Premium Service: \$59.00
- Bulky Pickup Service and Disposal (per item): \$25
- Bear Carts (purchase): \$320
- Bear Carts (monthly lease): \$10.00
- Additional Cart with Service (monthly lease): \$12.00

HOW TO SIGN UP

When do I need to enroll to ensure that my trash and recycling will be picked up without interruption?

- Enroll today by visiting <https://fccenvironmental.com/buncombe-county/> or calling (828) 820-7022. FCC begins servicing routes January 1, 2025 so you will need to enroll by November 1, 2024 to avoid any disruption in service.

I am not sure if I live in unincorporated Buncombe County or within City limits. Is there a way to know if I need to sign up?

- The quickest way to understand if you are located in unincorporated Buncombe County is to take a check the side of your garbage cart. If you have a Waste Pro cart, enroll for services at <https://fccenvironmental.com/buncombe-county/>.

How will I know what my pickup schedule will be?

- Flyers will begin to be mailed to customers which will detail their pickup schedule starting in October so that all customers have received their updated pickup schedule in advance.

FCC
Environmental Services

SCAN ME

fccenvironmental.com/buncombe-county/
828-820-7022
buncombe@fccenvironmental.com
Llamar para pedir ayuda en español.





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CART INFORMATION:

Will I receive new carts from FCC?

- Yes, FCC will issue new roll carts to each location that enrolls for service. Enroll here at <https://fccenvironmental.com/buncombe-county/>

When will new carts be delivered?

- FCC is working with Toter to provide brand new carts to each customer that has enrolled in service. The delivery process will begin in late October and will be completed before January 1, 2025.

I purchased a bear cart from Waste Pro. Will FCC continue to service my bear cart, or will I have to purchase a new bear cart?

- Good news! If you have already purchased a bear cart from Waste Pro, you can continue to use it. FCC will apply decal stickers to your existing cart so that our route driver will know to provide service.

If I request a bear cart, will I receive a cart for garbage and recycling?

- At this time, bear carts will be only available for garbage. Please request a bear cart upon enrolling with FCC. Bear carts will be delivered to those customers that have submitted a request.

BILLING

HOA: I live in an HOA that is responsible for my collection service. Will the HOA need to submit an enrollment request for each home?

- FCC will have the ability to enroll an HOA under one main account that would then hold the service detail for all individual homes within the community. When signing up for service, just briefly explain the need to set up an HOA in the additional details section when submitting a service request.

I am currently billed for waste services through my HOA. Can the HOA be set up each home under one account?

- FCC will have the ability to invoice an HOA under one billable account, which would hold the service detail for all individual homes within the community.



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